

BROOKLINE POLICE, FIRE & TOWN HALL TELEPHONE NUMBERS

Agency	Phone Number	Web Site
Ambulance	911	
Brookline Fire Department – Emergencies ❖ General Information	911 617-730-2272	www.brooklinema.gov/fire
Brookline Police – Emergency ❖ General Information * Brookline Storm Emergency Parking ❖ Community Service Department Disability Indicator Service – identify to police any special needs so that, in an event of an emergency, public safety personnel would be better prepared to assist - all ages R U OK Program – calls made daily to elderly tenants to ensure their well being. Tenant picks the time he/she wants to be called. You may sign up for the program through the Brookline Police or directly with the Norfolk County Sheriff's Office which runs the program	911 617-730-2222 (Call the above main telephone number to be connected to the departments on the left.) 617-730-2222 or 1-866-900-7865 Sheriff's Office R U OK	www.brooklinema.gov/police
Brookline Town Hall – Main Number	617-730-2000	www.brooklinema.gov

TELEPHONE NUMBERS FOR EDUCATIONAL, GOVERNMENT, HEALTH AND SOCIAL SERVICE AGENCIES

Agency	Phone Number	Web Site
Adult Literacy Hotline- Statewide information and referral service connecting adult learners to local adult education programs including GED and ESOL. Hotline staff fluent in Spanish and other languages	1-800-447-8844	http://massliteracyhotline.org/hotline/
Brookline Adult and Community Education Program (BA&CEP) Catalogues available at many locations around town. Some scholarships available for income eligible. Adult education classes and programs offer four sessions yearly. Course, special events and workshops offered including ESOL, GED and medical office.	617-730-2700	www.brooklineadulthood.org
Brookline Center Counseling, rental assistance and emergency assistance with other basic needs, transitional housing, homelessness prevention, case management.	617-277-8107	www.brooklinecenter.org
Service Coordination for BHA Residents	617-608-7019	

<p>Brookline Council on Aging/Brookline Senior Center</p> <ul style="list-style-type: none"> ❖ A town department responsible for planning, coordinating, and providing comprehensive services for Brookline residents age 60 plus. ❖ Brookline Senior Center ❖ BETS (Brookline Elderly Taxi Service) – 50% discount on cabs for low-to-moderate income Brookline residents ❖ Elderbus Hotline ❖ The H.E.L.P Program - provides escorts and limited transportation 	<p>617-730-2777</p> <p>617-730-2770 617-730-2740</p> <p>617-730-2778 617-730-2750</p>	<p>www.brooklinema.gov/coa</p> <p>www.brooklineseniorcenter.org</p>
<p>Brookline ESOL Program - English as a second language classes held at BHA developments (learn English)</p>	<p>617-277-2022 x315</p>	
<p>Brookline Food Pantry - Free food, twice per month, per household at 15 St. Paul St or 55 Egmont St</p>	<p>617-800-5339</p>	<p>www.brooklinefoodpantry.org</p>
<p>Brookline Health Department</p> <ul style="list-style-type: none"> ❖ Public Health Nurse Health Referrals & Information Referrals for Low Cost Dental Services Immunization Clinic Emergency Preparedness Program 	<p>617-730-2300</p> <p>617-730-2320</p>	<p>www.brooklinema.gov/health</p>
<p>Brookline Office of Diversity, Inclusion, and Community Relations Advocates for those who may face discrimination, stereotyping and social injustice.</p>	<p>617- 730-2326</p>	<p>http://www.brooklinema.gov/545/Diversity-Inclusion-Community-Relations-</p>
<p>Brookline Parent/Child Home Program is a home-visit “learning through play” experience for parents and their pre-school children, ages 1½ through 4 years - pre-school.</p>	<p>617-713-5471</p>	<p>http://www.brookline.k12.ma.us/Page/952</p>
<p>Brookline Public Library (Main branch)</p> <p>Minuteman Library Network (Brookline joins many other towns in a network in which books, CDs, DVDs, and other resources may be requested over the Internet. Contact Brookline Library in order to obtain a password).</p>	<p>617-730-2370</p>	<p>www.brooklinelibrary.org</p> <p>www.mln.lib.ma.us</p>
<p>Brookline Public Schools – call to register children for all school and general information about all school programs.</p>	<p>617-730-2401</p>	<p>www.brookline.k12.ma.us/</p>
<p>Brookline Recreation Department - Low cost summer camps, swimming, sports, health & wellness, childcare, trips, & special events. Financial aid available.</p>	<p>617-730-2069</p>	<p>www.brooklinema.gov/recreation</p>
<p>Brookline Steps to Success – Early college awareness program for children of BHA families from 4th through 12th grades.</p>	<p>617-713-5310</p>	<p>www.stepstosuccessbrookline.org</p>
<p>Brookline Teen Center - Teen-driven, drop-in, out-of school time facility offering an array of programs, activities and events.</p>	<p>617 396-8349</p>	<p>brooklineteencenter.org</p>
<p>Department of Transitional Assistance (TAFDC/EAEDC/SNAP)</p>	<p>SNAP hotline: 1-877-382-2363</p> <p>DTA local office for assistance with EAEDC/TAFDC at 1010 Massachusetts Avenue Boston, MA 02118: 617-989-2200</p>	<p>www.mass.gov/dta</p>

Elder Abuse Hotline	1-800-922-2275	www.mass.gov/elders
Evening Legal Clinics – Norfolk County – once a month. Strictly confidential one-on-one consultation.	617-471-9693	
Family Learning Centers - Free computer access & assistance, help with homework, completing applications. Beginners welcome.	617-566-8795	
MassHealth (Medicaid)	1-800-841-2900	www.mass.gov/masshealth
Massachusetts Attorney General's office ❖ Elderly Hotline	617-727-2200 1-888-243-5337	www.mass.gov/ago
Massachusetts Rehabilitation Commission (Mass Rehab) – Local office for Brookline residents located in Boston: 18 Tremont Street, Suite 200, Boston, MA 02108 ❖ Programs and employment counseling for people with disabilities. Can be referred or be self-referred.	617-357-8137	www.mass.gov/mrc
Massachusetts Registry of Motor Vehicle	857-368-8000	www.mass.gov/rmv
Next Steps Program (assistance with job search and resume writing and educational opportunities)	617-566-6011	
Parenting Stress or Report Suspected Abuse ❖ Parents Helping Parents ❖ Parental Stress Line ❖ Child-at-Risk Hotline ❖ Elder Protective Services Hotline ❖ Asian Task Force (Domestic Violence) ❖ Safelink Domestic Violence Hotline ❖ Alcoholics Anonymous	1-800-926-5008 1-800-632-8188 1-800-792-5200 1-800-922-2275 617-338-2350 1-877-785-2020 617-426-9444	www.parentshelpingparents.org ibcc.harvard.edu/child-risk-hotline www.mass.gov/elders/service-orgs-advocates/protective-services-program.html www.atask.org www.casamyrna.org/safelink-home/ www.aaboston.org/
Poison Center (for MA & RI)	(24 hour hotline): 1-800-222-1222	www.maripoisoncenter.com
Brookline Sanitation and Recycling	617-879-4908	www.brooklinema.gov/436/Public-Works
Social Security Administration	1-800-772-1213	www.ssa.gov
SHINE – Elderly Affairs Health Info	1-800-243-4636	
Springwell (formerly West Suburban Elder Services) ❖ Massachusetts Home Care Program - Short/long term assistance for seniors (house cleaning, bathing, dressing, transportation, meals, shopping and laundry)	617-926-4100	www.springwell.com
Suicide Prevention – Samaritans – <i>Lines are often busy – please, continue to try.</i>	617-536-2460 (24-hour hotline, can call or text) 1-877-870-4673	www.samaritanshope.org

TELEPHONE NUMBERS FOR DAILY LIVING

Agency	Phone Number	Web Site
The "T" (MBTA – Metropolitan Bay Transit Authority) <ul style="list-style-type: none"> ❖ Bus #51 – Reservoir T Stop (Green Line) at Cleveland Circle and Forest Hills T Station (Orange Line and Commuter Rail) via Hancock Village ❖ Bus #60 – Chestnut Hill (Route 9) and Kenmore T Station (Green Line) via Brookline Village, Cypress and High Streets ❖ Bus #65 – Brighton Center and Kenmore T Station (Green Line) via Brookline Village ❖ Bus #66 Harvard Square T Station (Red Line) and Dudley Square, via Union Square and Brookline Village ❖ Bus #86 Sullivan Square T Station (Orange Line) and Reservoir T Stop (Green Line) at Cleveland Circle, via Harvard Square. ❖ Trolley Car – "B" Line – Commonwealth Avenue (Green Line) ❖ Trolley Car – "C" Line – Beacon Street (Green Line) ❖ Trolley Car – "D" Line –Reservoir (Green Line) - Brookline Village and Cleveland Circle Stations 	617-222-3200	www.mbta.com
Taxi Companies (See Brookline Council on Aging for "BETs" Tickets) <ul style="list-style-type: none"> ❖ Bay State Taxi ❖ Boston Cab ❖ Veterans Taxi 	617-566-5000 617-536-5010 617-527-0300	www.baystatetaxi.com www.bostoncab.us www.veteranstaxi.com
Utilities: <ul style="list-style-type: none"> ❖ Water – Brookline Water & Sewer ❖ Electricity – Eversource ❖ Gas – National Grid ❖ Verizon ❖ AT&T ❖ RCN ❖ Comcast 	617-730-2170 1-800-592-2000 1-800-732-3400 1-800-837-4966 1-800-222-0300 1-800-746-4726 1-800-934-6489	www.brooklinema.gov/436/Public-Works www.eversource.com www.nationalgridus.com www.verizon.com www.att.com www.rcn.com www.comcast.com