

## RESOURCES AND INFORMATION FOR BROOKLINE HOUSING RESIDENTS (Updated 3/26/2020)

### **COVID-19 Information**

For general COVID-19 questions not specific to the Town of Brookline, please call 211.

For Brookline-specific information, please contact:

- [COVID19Info@brooklinema.gov](mailto:COVID19Info@brooklinema.gov) | <https://brooklinecovid19.com/>
- For nonmedical questions, please call: 617-879-5636
- For medical or public health questions, please call: 617-730-2000.

The call center will be staffed Monday through Friday from 8 a.m. to 5 p.m.

In the case of emergencies, please call 911.

### **Food Resources**

#### **Brookline Food Pantry**

15 St. Paul St.	Wednesday: 3 PM - 6 PM Thursday: 11 AM - 2 PM
55A Egmont St., Community Room	Thursday: 3 PM - 7 PM Saturday: 10 AM - 1 PM
226 High St., Community Room (follow Family Learning Center signs):	Tuesday: 3 PM - 7 PM
Brookline Thrives ( <i>food bags for children</i> )	Friday: 3 – 5PM @ 226 High St., Community Room ( <i>follow Family Learning Center signs</i> ):
Food Delivery for elderly and/or frail residents:	Write an email to <a href="mailto:Chanin@brooklinefoodpantry.org">Chanin@brooklinefoodpantry.org</a> with the subject line: “Needs Home Delivery.” Include name and age of Head of Household, total number of people living in household and ages of all household members. NO ONE WILL BE TURNED AWAY.

For additional information, please contact the Brookline Food Pantry:

617-566-4953 | [chanin@brooklinefoodpantry.org](mailto:chanin@brooklinefoodpantry.org)  
[www.brooklinefoodpantry.org/need-groceries.html](http://www.brooklinefoodpantry.org/need-groceries.html)

### **Free and Reduced Lunch for Brookline Students**

During the temporary closure of the Public Schools of Brookline, students who qualify for free or reduced price meals will be offered meals at no cost through the district’s online student ordering system.

Students 18 and under can access grab and go prepared meals at one of four locations -- Coolidge Corner School (CCS), Pierce School, Brookline High School and Baker School -- three days per week. See the table below to determine when and where you should pick up meals:

	Pick Up Location	Pick Up time	Pick Up Days	Home District Served
CCS	Stedman St Entrance	12- 1:30	Mon. Wed. Fri	CCS, Lawrence, Driscoll
Pierce	Circle in Front Historic Building	12- 1:30	Mon. Wed. Fri	Pierce, Lincoln, Lawrence
BHS	Schluntz Gym Entrance	12- 1:30	Mon. Wed. Fri	BHS, Lincoln, Runkle, Driscoll, OLS
Baker	Breezeway to Café Entrance	12 -1:30	Mon. Wed. Fri	Baker, Heath

Families that qualify for free or reduced meals can use [publicschoolsofbrooklineschoolnutrition.com](http://publicschoolsofbrooklineschoolnutrition.com) to place orders ahead of time through the Out of School Ordering System. The website also has step-by-step instructions on how to place an order online.

**Ask or Receive Help (grocery or medication deliveries; phone call; child care)**

**Brookline Mutual Aid**

(617) 651-1468 | [MutualAidBrookline@gmail.com](mailto:MutualAidBrookline@gmail.com)

**Free Tax Preparation Assistance**

Due to the Corona Virus, Brookline tax preparation drop ins have been canceled. Brookline tax preparation sites have authorization from the Internal Revenue Service to implement a virtual delivery method for tax preparation instead.

To limit the number of taxpayers that need to come to the buildings for income tax preparation all tax forms can be:

- **Scanned and emailed to us at: [mail@cfmp.us](mailto:mail@cfmp.us)**
- **Faxed to: 617-433-1898**
- **Or mailed to: 9 Sylvan Road, Norton, MA 02766**

The Intake/Interview Review Sheet Form for tax preparation (IRS Form 13614) can be downloaded at the Internal Revenue Service website ([irs.gov](http://irs.gov)). If you can, please print, complete and send this form, and a scan of your health insurance card with your documents. If you can't, we will get this information over email or phone instead.

When you contact us please include your phone number, mailing address, and email. All tax forms will be completed and sent back for your review and approval before we can e file.

**CONTACT:**

**Email: [mail@cfmp.us](mailto:mail@cfmp.us)**

**Fax: 617-433-1898**

**Telephone: 855-687-7345**

### **Unemployment Assistance**

Contact: Grace Watson, Next Steps Director, [gwatson@brooklinehousing.org](mailto:gwatson@brooklinehousing.org), (617) 566-6011

### **Emergency Financial Assistance**

The Safety Net Fund provides emergency financial assistance to Brookline residents in need to maintain stability during difficult times. The Safety Net Fund is a program of the Brookline Community Foundation and administered by the Brookline Center for Community Mental Health. Examples of needs covered include:

- Rental assistance
- Moving costs - in or out of Brookline
- Utility payments with shut off notice
- Beds/mattresses/mattress covers
- Refrigerators and air conditioners
- Apartment cleaning/supplies for unsanitary or pest situations
- Medical and dental bills
- Gift cards for food, toiletries, school supplies, t-passes, and clothing

Contact the Brookline Center at 617-277-8107 (ask for Safety Net)

Email: [safetynet@brooklinecenter.org](mailto:safetynet@brooklinecenter.org)

### **Mental Health Support**

The Brookline Center for Community Mental Health now offers mental health counseling via online video conferencing. To request an intake, please call 617-277-8107 and ask for the intake line.

### **Free Comcast Internet Essentials**

New Internet Essentials customers will receive two free months of Internet service, which is available to all qualified low-income households for \$9.95/month plus tax. Apply by April 30, 2020. All public housing residents are pre-qualified.

- Learn more and sign up <https://www.internetessentials.com/>
- Or call 1-855-8-INTERNET (1-855-846-8376)

### **Complete Your 2020 Census Form Online**

All residents should have received the Census 2020 form. This information collected is maintained confidential by the U.S. Census Bureau and is not used for any other purpose. It is important to complete this form to ensure that all residents are counted, including low-income residents, young children, and others. You can learn more and complete your form online at <https://2020census.gov/>

**If you need help accessing these or other resources, please reach out to:**

BHA Seniors Buildings	<p>Contact your property manager or Springwell Care Coordinator below:</p> <p><b><u>Morse (90 Longwood)/Kickham (190 Harvard St.)/Colonel Floyd Apartments:</u></b> Cici 617-972-5627 (speaks Mandarin)</p> <p><b><u>61 Park St.</u></b> Natisha 617-607-1114</p> <p><b><u>Sussman (50 Pleasant)</u></b> Reyan (617) 972-5680</p> <p><b><u>Springwell Case Manager Line:</u></b> (617) 926-4100</p>
Trustman/Egmont St./ 86 Dummer St. Residents	<p>Julia Blencowe, BHA Service Coordinator <b>617-735-6870</b> <a href="mailto:JuliaBlencowe@brooklinecenter.org">JuliaBlencowe@brooklinecenter.org</a></p>
22 High St./High St Veterans Residents	<p>Contact your property manager, Nery Otero, or Lolita Gonsalves-Alston, Brookline Center, (617) 277-8107</p>
Mutual Aid Brookline	<p>Hotline: (617) 651-1468 <a href="mailto:MutualAidBrookline@gmail.com">MutualAidBrookline@gmail.com</a></p>
Brookline Housing Authority	<p>(617) 277-2022 <a href="mailto:brhainfo@brooklinehousing.org">brhainfo@brooklinehousing.org</a> <a href="http://www.brooklinehousing.org">www.brooklinehousing.org</a> <i>Take a picture for to connect to our site directly:</i></p> 